



230 South LaSalle Street, Suite 7-500
Chicago, IL 60604
312.263.0456 | 800.621.7440
Fax: 312.263.7462 | hlcommission.org

February 22, 2023

Dear Visiting Team,

This letter is accompanied by a report of the responses received from University of New Mexico's student body through a survey conducted by the Higher Learning Commission (HLC) in February 2023. The survey was intended to give all students an opportunity to participate in the accreditation process. Their responses may help you identify possible questions for your meetings with faculty, staff and students during your visit.

HLC staff has redacted the responses to remove personally identifiable information (with the exception of the institution's chief executive officer) or information not essential to the evaluation team's work.

A copy of the report is also being sent to the institution's chief executive officer and accreditation liaison officer. Per HLC policy, prior to the visit the institution may provide the evaluation team and HLC additional information or other data in response to the student survey.

If you have any questions or comments regarding the student survey report, please contact the institution's staff liaison, Jeffrey Rosen.

Sincerely,
Higher Learning Commission

cc: Dr. Garnett Stokes, President
Mr. Joseph Suilmann, ALO

Higher Learning Commission Student Survey Results

University of New Mexico
(N=764)

Please rate your level of agreement with the following statements. If the statement does not apply to you, please mark the "Not Applicable" button.

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Mean	Total
The communication I received from the school about the overall enrollment process was clear	41	95	119	301	188	3.67	744
I received clear information as to how much my education would cost	76	124	110	251	166	3.42	727
A school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education	141	141	106	109	85	2.75	582
The school worked with me to identify an academic program that met my goals	105	103	138	179	138	3.21	663
An academic advisor provided me with accurate information about the requirements necessary to fulfill my course of study	77	70	72	212	273	3.76	704
An academic advisor was available to help me with questions about my course of study	57	55	82	236	279	3.88	709
I was placed at the appropriate course level that matched my academic preparation	39	56	90	276	240	3.89	701
I am satisfied with the progress I am making toward completing my degree	50	43	84	245	292	3.96	714
Course content is appropriately challenging for my program of study	36	63	108	290	237	3.86	734
Courses required to complete my degree are available when I need to take them	95	141	105	247	138	3.26	726
Faculty who teach provide helpful instruction	40	61	103	280	247	3.87	731
Faculty are available when I need help	34	41	106	288	257	3.95	726
Faculty who teach are knowledgeable about their subject areas	30	21	53	267	351	4.23	722
When I have non-academic questions, I can reach someone who can help me in a timely way	66	98	183	206	149	3.39	702
Overall, I am satisfied with my experience at the school	63	75	124	270	208	3.66	740

Please use the space below to provide your comments. Be sure not to include identifying information for yourself or individuals at your school.

I knew that a person was being harassed and threatened. When I tried to report it, I was sent from one department to another. The u. did nothing, and finally the dean threatened to expel me. While the university talks about student safety, really they just create departments and hide. Websites are their way of hiding form the cries of people that need help.

For the most part, professors are really good at UNM. However, the chemistry department seems to be have some issues. My first semester, my chemistry processor proclaimed that he had been an attorney for the last decade and had gotten his chemistry degree DECADES ago. His teaching was awful and the average score on his first two exams were in the 50s and 60s with some scoring even lower. With no curve added. Even for a weed out class that is more than ridiculous.

I audit a class each semester using the state law permitting geriatrics to pay \$5 per credit hour. At age 85 and being a 1959 BSEE graduate from UNM this permits me to fill in learning about topics for which engineering left no time. I joke with family & friends the law keeps me off the streets and out of trouble. I greatly appreciate being able to audit a class and, as we seniors never displace a full tuition student and register only on the first day of a semester, believe it is a great move by NM to attract retirees.

The doors to enter the building at the Civic Plaza Drive Rio Grande Hall of the Taos campus are not ADA compliant. they need to be able to be opened automatically.

[...] was my first advisor and made decisions putting me in classes I stated i did not do well in nor was ready to take.

The most discouraging experience is the ineffectiveness of our current leadership in HESS. The HESS Office has been closed for a year. We do not have any physical or email communication with senior leadership inside of HESS. As a graduate assistant, we are unable to print off valuable in-class assignments (tests, participation waivers, etc.). Teachers need resources outside of Canvas to fully create a learning environment. Our new leadership does not provide direction, vision or value to my education as a Graduate Assistant. In comparison to our prior leadership that ensured we were supported. My UNM experience decreased when leadership in HESS changed.

Some classes could easily be online. Not competitive enough with online schools / didn't work with schedule. I and others I've talked to have looked into and declined classes at UNM do to the lack of online accessible courses for accredited degrees.

Faculty have been helpful and appropriate. In courses taught by Masters and PhD students, some of the instructors have been mediocre. One was even quite inappropriate.

It was very wrong to implement vaccine requirement, and testing requirements for those with exemptions, just to have them lift it last year. It was wrong to drop students from their courses for not meeting this requirement before they had a chance to withdraw, before the refund deadline. They still made these students pay for courses they never were able to take.

Unm has failed tonffer scholarships and instead has put me in high debt with school loans unm needs to revise their scholarship policies I was deservingof many and couldn't even apply for them! Also charging students 100 sports fees and that wellness fee is wrong in every sense put the cost of these on someone else not on the poorest part of the college that students!

My professors and department do not care about their students as people. My experience and that of my peers

makes it to where I would never recommend UNM to anyone.

I confess I would love to have finished my program faster, and could have, if not for the ridiculous extra fees charged to anyone who takes more than 3 credit hours. Why would an online student pay for athletics or wellness when we can't use any of those services? If postponing graduation for students is what you want, then you have succeeded. I save myself at least \$400 a year by taking fewer credits because UNM fees are out of control. To me, it is silly and illogical to force students to go slowly through programs but the fact is that I save hundreds of dollars doing so. Reasonable fees would be under \$100 for all of them. If funding is dependent on graduates, well that just doesn't sound intelligent does it...

I am enjoying my study, but my problem is the issue of Social Security number (SSN). Since I do not have any work in school, so I don't have SSN. It is disturbing me much. Is there any other way to apply for it?

No Fine Art courses during summer semester is highly inconvenient

It's been confusing for me to figure out the order of operation for registering/holds/financial aid/bursars etc. I'm a returning student who lives in a rural small town and attending online. It would be helpful if there was a step-by-step guide of what you need to do each semester. Like notify students how frequent advisements are recommended. I currently can't register for my second 1/2 semester class that I was on the waitlist for because of a financial hold (I don't know why because I have approved financial aid) and a advisement hold (even though I just met with my advisor and she told me to take this class)... I work full time and spend WAY too much time trying figuring out how to get into a class. The process is not user friendly.

1. Non-academic fees are paid but services or facilities are not accessed. This should be an option for non-traditional students, i.e. over the age of 55 years. This applied during and years after the pandemic. 2. Discounted tuition should be reduced to for undergraduate and graduate senior students, i.e. over the age of 55 years.

I live off campus and take classes in person. I had but a few acquaintances upon enrolling, none of them at the campus. At times it's somewhat difficult to foster a social life without the dorm life experience. Although, it has nothing to do with the academic content of the university and may just be an issue specific to myself.

I love UNM! I am an older student going back to school and I really have enjoyed everyone I have met and that has encouraged me to the fullest. I couldn't say enough about the staff, faculty, and advisors.

The GenEd and Global Diversity requirements seem vapid, useless, and like a money grab on the part of the University.

I was disappointed by the lack of courses offered for degree concentrations for the BS Biology degree. Specifically, I could not complete a concentration in Conservation Biology because the courses required were not provided regularly.

Places need to be closer together

More precautions need to be taken to ensure the safety of conservative speaking events as well as ensuring the event can complete.

My experience at UNM has been mediocre at best. I am enrolled in the college of education and there has been issue since the day I enrolled four years ago. There is little to no communication and what is communicated has been incorrect or unclear more times than not. This has lead to set backs in my courses. I chose UNM because I am from NM and thought it would be a great experience but I have been incredibly mistaken. I do not feel safe 90% of time as there is lots of safety issues, too many to begin to mention. Being that I am almost done with my degree I am sticking it out, but I will let you know that I have advised many people to not attend UNM due to many issues

from schooling, aid, safety, etc.

UNM workers are selfish and hateful, particularly Department heads. It is disappointing. There is no pride in the work or in helping students. Student needs are grossly under met. It is also beyond inappropriate that numerous advisors seem to have no clue what is needed for graduation or how to properly update students about their progress. Considering this is a Hispanic serving institution, there is a great deal of cultural ignorance and racism from your staff, it is disgusting. I should not be threatened with deportation as an AMERICAN student by UNM bus drivers and teachers.

I am a returning student. I'm 44 and the professors, all the other faculty, and the student body, have really made me feel welcome. I was afraid I would be very out of place at my age and I don't feel that at all. I feel very welcomed, and part of the student body which is something I was afraid I would not feel.

The advising for [...] graduate students at SAAP has been really messy and inadequate, it seems like because the office has a revolving door of employees, possibly due to low pay or support. The person doing it now is lovely, but she is still in the process of trying to obtain and recover a ton of lost institutional knowledge. Additionally, the MCRP program should have a better visual tools, GIS, and Adobe Suite offering to be competitive with other Planning programs and to push out highly employable graduates.

I would like to share an observation. There are two programs serving Native students -AISS and NAS; yet the two departments have little/no communication. I am assuming they compete for the same pot of funding, yet they serve the same population. AISS has an advisement component yet does not have authority for some duties as a regular academic advisor. Why do Native students have to register to receive scholarship and other information - shouldn't this information automatically shared via a list serve for Native Students without the need not to register. The perception of AISS is they cater to traditional students ages 18-20 year old not non-traditional students. Tribal funds need to be used to fund both NAS/AISS equally not compete for \$\$

This is not about UNM as a whole, but I can't find any information about the "no tuition" thing. This is a BIG DEAL for NM students and we need more guidance. Need more support for accommodations, testing should be offered

Need more advisors and a requirement to reassign student when they leave on sabbatical.

I am concerned about the removal of the various art classes that were available at your Los Alamos branch. It appears that this branch is removing the art classes in favor of catering to our local employer: LANL. I find this rather short-sighted, since many STEM students take art classes to broaden their experiences as well as learn about stress relieving activities. These classes provide an opportunity for students to learn more about themselves and the world beyond STEM.

The short amount of time spent in class, usually 50-75 minutes, is not enough. Especially when classes only meet 2-3 times per week. These short classes are just enough time to write down notes or listen to a lecture, but the majority of learning is done at home through online sources such as ALEKS or Canvas. Very disappointed in these in-person courses. They might as well be fully online if this is how learning is going to be in the future. Traditional in-person learning should be 100% in-person.

I feel that the math department could use some adjusting in the way homework and tests are prepared. The leader who writes the coursework asks for work beyond what the professors are teaching on a day-to-day basis.

The experience overall has been good, but parking is absurdly expensive, particularly for a campus that doesn't feel safe. There are multiple emergency messages every day about crimes, assaults, etc.

There is often mis-management or mis-communications about various aspects of the overall UNM experience. What I mean to say is, often it seems like emails get sent out and follow-up emails tell us to disregard the previous. Some

deadlines will have different dates stated in different places, and sometimes you will receive follow-up notices about needing to complete something you have already completed. It just seems our systems and/or management is a bit sloppy at some institutional level.

As a non-traditional student, I find it difficult to relate to student life due to life experience. And how to ask the right questions to help with my educational plan development. I have had 6 academic advisors, and with all of these advisors I was able to manage my education at the end of my program. A base training for advisors is needed to hit very important aspects of educational planning. I missed key components like how to be successful early on and with most of the advisors bits were shared or even considered to be known by them.

I find that the communication between various offices is something that I have struggled with on campus. I'm a student employee and still have not received back pay from the months of August and September (which goes against NM law) and I have found it extremely difficult to find anyone to help. I also have experienced advising problems that set me back in classes I would have rather taken at an earlier time. When I go in to talk to anyone about my payroll problems or advising problems, I never reach a clear answer. It shouldn't have to be my soul problem to fix when I have no control over paying myself or placing myself into courses that require tests. I've found the lack of helpfulness & communication to harm how I view the school.

Overall, I'm grateful for the education I'm receiving @ UNM. Important to note, please: General, overt LGBT+ condoning/support is unfair/imbalanced w/ re. to non-LGBT+ condoning student body. Respect for others is a given. - I mean starting w/ orientation, then the MANDATORY Grey Area training (which includes homosexual scenario examples which are played out in audio -- quite unacceptable to many of Christian, Muslim, Jewish - etc. - religions/faiths). - There needs to be true NEUTRALITY re. LGBT+ - not a grooming of students! I expect I'm talking to deaf ears I'm sorry to say, but it needs to be said. Also, some instructors do phone it in. Many sadly fail to update online courses - sched./due dates, etc. Terrible for students' experience..

I wish there were a more flexible schedule of classes for the Bachelor of Science in Family and Child Studies with a concentration in Early Childhood Multicultural Education Pre-K - Grade 3 some of the students work and cannot take classes in the mornings

Every department I have been in is quite good except for Chemistry. This department needs serious review. I cannot stress this issue enough. I do not have the words to describe how terrible my experience was with Chemistry, and I would be very sure that most students have horror stories of their experience with Chemistry at UNM!

the school is terrible

The film department lacks dedicated space, so many classes are off campus. Additionally, when the department receives money for equipment they spend it poorly, leaving the students without the adequate equipment to complete our projects.

I would like to see more curriculum towards designing and implementing sustainable business in our local communities.

The way this school awards diplomas is the most ridiculous process. I finished all of my degree requirements during the fall of 2022 semester however they will not issue me a diploma until after May of 2023. This jeopardizes my ability to begin a career job when I am already done at the University. What a joke

Shuttles don't follow designated routes. Climbing wall and racquetball courts are missed. Indoor track is unnecessary.

I am three classes away from graduating. I cannot complete them, because I work full-time and cannot get off during

the day. It would be good to have some night classes.

The bloated administration keeps increasing their salaries while attempting to keep their workers in poverty. UNM is in a unique position to be great but the provost, board of regents, and president care only for their careers and paychecks. The president just gave herself \$60,000 raise the provost refused to increase budgets for education and departments. Grad workers live in poverty, while admins live a life of pleasure off the backs of the people who really run the university. This university could surpass the UC schools but it seems it more concerned with imitating than innovating.

For my PhD program, academic advising is primarily provided through my faculty advisor. I have been very happy with our relationship, but I know this relationship varies between students and faculty members. As for enrollment and financial information, I had to do a lot of legwork to figure those things out myself, including in-state tuition prices and my Lobo ID number so that I could register for classes. I was out-of-state at the time, and it was during mid-2021, so those things may have had a negative impact. Overall, I am enjoying my time at UNM and feel like the program meets my academic goals.

UNM should work to provide better services and community available in Farmington to UNM remote students.

I wish advisors would help more. I had to do a lot for myself when it came to setting up classes and looking for the specific classes I need to take to graduate.

The introduction of new graduate and other program has been extremely incredible. I am very happy to be able to complete a graduate program in a timely manner at the Anderson School of Business. Their staff and faculty are unmatched. Thank you to the University of New Mexico on a job well done! I am a 54 year old student that is working to complete my bachelors as well as my master degree at the UNM Anderson School of Business.

Most of the instructors are amazing, knowledgeable, and fair. It has been a great experience. The one who was still on staff at age 80 in his case probably should retire.

I am a transfer student from UNM-VC. I spoke with Ashton Tso, it was pointless, this guy didn't help, answerer any question, keep his camera off and made me feel like I was in the way.

Overall my experience has been mostly positive, however it has been extremely challenging with the launch of a new program/curriculum as part of the Anderson Online MBA program. They accepted students prior to having finalized their plan and when asked about a course map, course offerings, a degree plan, etc. they were unable to provide any information as it had not yet been finalized. As a working professional who is obtaining a second degree, this seemed extremely unprofessional and unplanned. It wasn't until a semester or two later that they finally made available more of their course offerings and degree plan. I understand the challenges presented by COVID, but the new program should have been fully planned out before accepting students

I am tired of having to do "projects" in online classes that are more art than research. I am paying over \$1000 per class to take art apparently and Art is not my major. I am in a BSN program and still do not know how to accurately do APA or tie that into a research paper which severely hinders future attempts at a well prepared dissertation. Please stop the Art madness. If I wanted an Art degree, I would have taken those classes. It is not "creative" it is torment. Also, I want to be responsible for my own learning. Therefore, group projects are terrible and I do not learn or retain anything. I already work as a nurse and have "teamwork" learned. Stop. Group. Projects!

I'm constantly bombarded with so many school emails. Class alerts, assignments, vaccines, opportunities, programs, housing, and more, that I miss important emails. I look away and when I come back there are 70 new emails. Because of this, I miss the important ones from teachers and staff actually trying to reach out to me. I have tried to filter emails and create new folders for certain ones to go to but somehow more keep coming and it's a constant

project to have to find ways to limit the emails coming in.

I am not sure if this is an issue across the US, but there is a serious issue with academic integrity amongst students. Chegg is used often to purchase answers from curated courses (for example, from any Pearson course). I'd love to see this change because it devalues the hard work some put into school, and it puts graduates into the work force that do not represent the school well.

I do not believe that degrees should only have online options or be limited to 8 week courses. The quality of instruction suffers in an 8 week course especially in graduate level courses. Online courses do not support higher levels of interaction among students and instructor for learning. I am disappointed that my program does not offer face to face 16 week courses for graduate students. I do not feel I received the quality of education I could have if the course implementation were different.

I never feel safe on campus, always leave as soon as I have the chance.

This school has disappointed me over and over. Again. I cannot use the bathroom without being fearful. Wasting money on a sign when there are students who haven't eaten in WEEKS is absurd and embarrassing. You say you care for your students but you don't. You care about money and reputation. This school has made me depressed and hopeless. Thank you for the amazing education you offer, it is trash, awful, get your [...] together. I'm tired. And so is everyone else. You take our money and WASTE it. Awful. -1000000/10 school. This school fills me with rage and disappointment. I have never wanted to go out of state so bad. I would rather be in ARIZONA right now. Shoutout: [...], she has kept me here. And [...].

1) Every teacher at UNM should be required to take education classes on how to teach let alone create lesson plans. 2) The EECE department curriculum is so old that highschool graduates are better prepared for their career than EECE graduates. 3) The EECE department lacks any form of real-world applications. 4) Again, all teachers should be required to take an education course on teaching, curriculum choice, and lesson planning. 5). Again, we really need real-world application in the classrooms with the EECE courses. 6) "We are trying to save money for the student," a teacher may say. But knowledge without application is a waste if money. So a teacher trying to save money for the student is wasting the students education.

The College of Education and Human Sciences needs to be supportive of students. There is NO SUPPORT. The administrative staff is not interested in issues that affect students. The reorganization needs to be looked at. Success is the goal, right? Not with this group. There is a lot discrimination. Arts and Sciences is a model program in comparison.

I graduated with a masters and I was not able to secure employment. So I returned to school and I failed the NM teaching exams. I have a degree in education but have limited skills to be a teacher. I struggled in most of my classes as faculty was. It always available. I had to take 4 extra classes which I didn't need because my classes were not available. It was near impossible to be successful. The dean was not available and advisors did not host office hours to look over my program of studies. Important dates were missed and extra fees were assessed due to lack of communication with advisors. The chair was not supportive and often referred me back to my advisor. I paid over \$1600 in classes that I didn't need to meet financial aid criteri

It is next to impossible to speak to an advisor that is knowledgeable and available.

UNM practices age discrimination in that, in order to use the Senior discount program, seniors are not allowed to register for classes until the first day of the semester. Many classes are filled by then which includes the waiting lists. I don't believe it will break the UNM bottom line or budget to allow seniors to register at the same time as everyone else. While the discount is much appreciated and helps those on limited incomes obtain a degree, there should not be a restriction on when one is allowed to register based on age. I would not consider that equal access.

Teachers in the civil engineering program are for the most part very invested in their students and are very capable teachers. It would be nice if there were more higher level civil engineering classes (400/500). Other departments around the university are hit or miss. Advisor's outside of engineering are not very knowledgeable and don't set realistic expectations for students racking up large bills for programs that have very poor career outlook.

Although I understand distance learning was helpful during COVID-19, I feel like it's time to get back to 95-100% in-person courses. It's a little depressing seeing the Los Alamos branch campus so quiet. No sense of community there.

It is hard to finish my degree when there are so few electives offered per semester. Plus, now people who live in town are "required" to attend class in person. This makes it difficult to finish my degree when I'm working full-time. The classes I take are only available at night. I would prefer not to be on campus at night since it's not safe, not to mention there's nowhere close to park (and I have to pay for parking). More people would attend more classes if they were offered online. Having more online options with access for EVERY student regardless of physical location is important to help keep enrollment up. I went for my degree since it could be completed online but now I have to attend in person. That's not right or fair!

The division of undergrads into pre-major and major, and the failure to provide a framework to progress through the experience in their program as a cohort and provide support to each other has the end result of colonizing an entire class of the University's "customers", and comes off as a power play to present the entire faculty as a unified, monolithic front rather than guides on a learning journey. Additionally, there are woefully inadequate diagnostic services to help potentially learning disabled or Autism Spectrum Disorder-related individuals with a diagnosis which will serve to "unlock" the availability of Disability Accommodation services. Faculty at all levels have an embarrassing need for pedagogical training.

The University doesn't really care that much about their grad students. For example, getting financed/supported (ie TUITION REIMBURSEMENT) through my department isn't even an option. The lack of student support is really disappointing overall. What is pays to park in the south lot, over a mile a way, is absolutely ridiculous. It's just rampant greed from those in charge, big surprise.

I appreciate all the help I get from instructors,PASOS&It;and the Learning center

The Financial Aid office is completely useless and their contact information is hard to locate as is knowing who your financial advisor is. I ended up not knowing about all potential financial aid offerings and now have almost \$20k in student loans. Because of this one entity I wish I would have spent my time and money at a different school. UNM has so much to offer but, they show students that we nor our education are as important as UNM getting money from students.

Lift the vaccine requirement, apologize to those that were left out from being able to receive an education during this unprecedented time. Owning up would go a long way to state we never should have done this in the first place. I was so scared I wouldn't be able to receive an education that I went and got vaccinated just to keep my education. So sad.

UNM tolerates and promotes gender discrimination, and it also allows professors to treat students very poorly with no consequences. After treating me extremely poorly for 3 years, in 2017, a White female tenure-track professor thought it would be appropriate to lock me in an office with her for 25 minutes to tell me how much my masculinity bothered her, that I made her uncomfortable, that my presence was too intense and disturbing for "female bodies", that I needed to change my ways or else. None of that was true, but I had to say yes to everything she told me, and even apologize (for nothing), knowing that this professor could completely destroy my professional future if I told her she was wrong. I am a gay immigrant male of color.

Academics is OK, but the Bursar's office is screwed up. They don't answer the phones, and they are often rude. I

have been charged, and no one could tell me what or why. Working from home does not work. The chat line is also ineffective, as they just stop corresponding.

I have been denied the opportunity to finish a master's degree in the department of math & statistics. It is part of a larger pattern of gross discrimination and mistreatment meted out to nontraditional students, minorities and female-identifying students. Very hostile and demeaning environment, but clearly no one cares.

It would be really better to improve safety on campus, especially in the dorm or parking zones.

Campus is not safe and not integrated in the city tissue. This is a really big issue.

Generally I don't feel safe on campus after dark because of the the part of town it's in. There's also some select individuals of this university who contribute to this feeling as seen by some events this past year.

This school is not honorable at all and I've caught them multiple times not returning my FAFSA money to me. I recommend investigating the financial aid office, as other students have also told me of similar experiences. The president's salary keeps rising, student tuition keeps rising, and nothing on campus is being improved. Check out any of the elevators on campus, especially those at the Yale parking garage and you will see how little is done for student safety and upkeep. I would never recommend enrolling at this institution to anyone I meet. It is a very shady institution that needs to be straightened out.

More worried about inclusivity than actual education

I think the coursework and professors are strong. They really want to help and see you succeed. There is a lack of depth with some professors and sense of anti - intellectualism. Professors are spread really thin and there is such a lack of funding to hire more. My biggest complaint is the lack of communication in media and the internet. Many of the valuable resources are underutilized due to the lack of marketing and horribly outdated website. There is no training on digital platforms for advanced research either for humanities and arts. Too focused on STEM and not enough STEAM. The creative economy is the future not unsustainable capitalist enterprises.

Campus accessibility for disabled students has been appalling. Elevator outages are frequent and not communicated and accessible doors are regularly broken or left locked. Accessible parking is very difficult to secure, even when arriving on campus 2+ hours ahead of classes. The biggest obstacle to my education has been my inability to physically access my classroom. ARC support helps, but this campus is substandard in its accessibility features.

Occasionally the staff include questions on the quizzes that are from a future chapter instead of the current chapter. I have searched and searched for the answers, only to find them in plain sight in the next unit. Not wanting to cause a stir, I have overlooked this problem. Last term (Fall Inter-session, it occurred with only 1 or 2 questions. Recently, in Spring 2023 term there was a quiz with 4 or 5 questions (out of 10) from the upcoming chapter. I would like the instructors to double-check their questions to make sure they correlate to the current chapter /unit the students are currently studying.

Of all of the colleges and universities that I have attended since 1995. UNM is by far the worst experience that I have had so far. The treatment and abuse have resulted in Complex PTSD. I have attended UNM since 2010 and am nowhere near graduation, even though I completed my classes and comprehensive exams after two years. Professors do not provide feedback or guidance in a timely manner. If questioned they directly quote the employee handbook as to their rights to take a month to read 15 pages. I have been literally stuck at the same bottleneck for 10 years. I would not recommend UNM to anyone and am unsure if I will ever receive the support needed to succeed and graduate.

I'm taking an online course that is required for a Language major. Modern languages is taught on line. I've never met the instructor though she gets paid highly for the same course if I was taking it in person. I do not believe this is

good "Teaching." I feel cheated as a student and frankly these courses online should be cheaper. What do they actually do for me as a student. Nothing but take my money for a class I have taught myself. It's kind of like going to Walmart and going through the self-checkout line. I did all the work myself, packed my own groceries, and paid the bill. What did Walmart do for me? Nothing. That's how I feel about these online courses.

The College of Pharmacy at UNM is the most disorganized institution I've ever encountered. There are changes every block on classroom configuration, testing procedures, and attendance procedures, just to name a few. Meanwhile, some of the instructors just don't take their job seriously. Some of them do/say wildly inappropriate things. There are significant communication issues, scheduling issues, and an ever changing list of extracurricular requirements. Attending Pharmacy school here has been a genuinely shocking experience.

After 15 years, I returned back to higher learning. I attended San Juan College before. I am happy with my experience so far.

completely disappointed with the lack of political science courses. and whatever courses are being offered are uninteresting. I should not pay money for a class I do not want to take only to meet the credit requirement.

Courses are often poorly organized and campus is not safe. Online material is not provided in a timely manner and instructors are not always cooperative when fixing their mistakes. Syllabi are often unclear and do not match the course itself.

The University of New Mexico pays their teaching assistants and other graduate workers scandalously little

It was difficult to find the right people to talk to about specific questions. I would be sent around to multiple people and still end up with unanswered questions.

For financial aid received conflicting information about course load for opportunity scholarship. Has been difficult having to drive 2 to 3 hours to attend class

I have had some very good, enrichment here at UNM. When I first started, back in 1980, I was an honor student all through public education and a high achiever in athletics(except in Taos, where even though going out for all sports, and making it on the teams and all through practice , wasn't allowed to play in games, etc.). I chose to bag that after high school until later on(even though I was very experienced at baseball, basketball, football swimming, and track, before we moved back to Taos-I did play little league our first summer back in Taos as pitcher and catcher and other positions and our team went to compete in the All Stars tournament that year), and take a purely scholastic approach, however was coaxed by a classmates from Taos

Specifically regarding the Computer Science department. The faculty and leadership are far more concerned with advancing their individual research and the research of the department at the expense of providing quality instruction. There are a handful of faculty members that do an excellent job with their courses. However, the vast majority of faculty view instruction as an afterthought and do not seem concerned with the excessively high attrition rate among Pre-CS majors. CS is a difficult field no doubt, but our students need higher quality instruction and more program support in order to succeed. As it stands now countless students end up leaving our program because success feels and often times is impossible. Change is desperately needed

The only downside I have was the inconsistency of my [...] class as the professor [...] was changing the schedule as the semester went on leading to no classes for a week in some cases. ([...])

It would be nice to know from the beginning that there are research opportunities, grants, etc to help growing professionally and defraying the costs of education without a student loan.

There are several courses that strike me as academic gatekeeping. I'd like to see my degree program focused more

ruthlessly on the sorts of things that matter to patient outcomes and the paramedics practicing in these environments. Never once in the history of paramedicine, has a paramedic needed to know or use the quadratic formula. No patient will ever benefit from me knowing this. Why in this 2023rd year of our lord are we still requiring these sorts of rote-memorization busywork classes? We could benefit a lot by rethinking the kinds of knowledge that would benefit the patient, with an eye to what actually makes an outstanding clinician, not a great mathematician.

Advising office is ineffective. I had one good advisor but she left and everyone else has done little to answer questions and help me graduate with the necessary classes. I even took a class that didn't count toward my degree. I asked my advisor if it would and they said yes but it didn't. The course coding is confusing and horrible.

I have had poor experiences with some of my professors usually due to a lack of communication & care on their part. Sometimes, I would not receive a response back for days or weeks on end or wouldn't receive a response back at all. This affected my ability to opt-out of a textbook, because they did not complete the instructor steps on their end first. Also, a professor moved our class to permanently online halfway through the semester despite it being a strictly in-person class. They even admitted that what they were doing was not allowed, but did it anyway. There NEEDS to be a better vetting process in place where students can report professors & they will be held accountable immediately & students can drop out at any time without penalty.

I am a returning Senior Citizen student. I spent 40 years in telecommunications, 30 years of non for profit, social justice/youth work in Chicago and was ready to integrate my experiences to develop a degree program, similar to other universities that have relevant adult degree programs. I have encountered problems with classes being filled. As a senior citizen student I have to wait until the first day of class to choose and register. Doesn't make me feel welcomed. You can't have 1 or 2 seats reserved for seniors? We paid our dues....

I attended UNM for both my undergrad and grad studies, separated by several years. The problems that were evident a decade ago are still present and are noticeably worse. Facilities across campus are constantly in bad shape (yes, even public-facing facilities) and repairs take months to begin. Low effort professors are incredibly common, to the point that it feels like a 50/50 toss up as to whether a professor will be good, let alone adequate. Professors are consistently rude, tardy, and outsource their work (even curriculum development) to staff or even students. Finally, safety is a huge issue on campus - not a week goes by (this is not an exaggeration) without an emergency alert being sent due to a fight/shooting/stabbing on/near campus.

There were some classes in the EMBA program where the instructors were simply not good. We expressed our concerns, however I believe the administration were slow to react to our concerns. My school experience could and should have been better.

The University of New Mexico does an admirable job of seeking to meet the needs of the community it serves. New Mexico is both unique and faces unique challenges in comparison to many other states, which UNM is highly responsive towards.

I do not feel safe on campus. I do not feel safe near campus. I do not feel safe inside my dorm. The Earth and Planetary Science division is excellent but always gets underfunded and underrepresented.

This campus is very unsafe. They would rather spend their money on building new fancy buildings than providing the police we need to keep the campus safe. We are alerted multiple times a week about assaults and jacking a that happened on campus. When we ask for help, President Stokes ignores us.

Even as one of the largest departments on campus, UNM Biology woefully fails to provide proper training through coursework to students. Instead they require attendance at seminars and meetings, where someone is meant to 'teach themselves'. The ultimate cause of this, I believe is two-fold. (1) The incentivized structure for teaching graduate courses is nearly non-existent. (2) Faculty view themselves as researchers first that happen to train and

begrudgingly teach, when they have to. It leads to a vacuum in the graduate program where students don't learn or feel they are being properly trained to become scientists.

As a graduate student, I feel the program did a disservice to me. I was never given opportunities to teach, though I sought them, and this makes getting a job in academia very difficult. As a first generation student, I struggled to navigate the system on my own and could have used more support in using my college experience to help me be more marketable in academia. Training on writing CVs, teaching statements, research statements, etc. would have helped. I just tried to learn from resources online.

My academic advisor put me in incorrect courses and told me to get my info from teachers in the department.

all of these questions about faculty are very relative. Individual faculty are great, and they go above and beyond; however other faculty seem to be just here for the sake of being here - I had a professor say "The last time I took biology we didn't know what germs were" in complete seriousness while teaching an applied bio class. That same professor let us know he wasn't supposed to teach that class and that the decision to do so was last minute. Unfortunately, this is not an isolated case of faculty incompetence and leaves me with little confidence in most of the department. Also, the business department revamped its entire course structure without any thought to students trying to graduate.

This school's financial aid department and bursars created many obstacles and issues regarding my education. Less than unhelpful and really did not care whether I graduated or not!

Overall nothing negative to say about the educational aspect however in my four years here it seems like the campus has gotten progressively less safe.

I had an okay experience with the exception that it was my first time. I did go through a lot of worry and sleepless nights. I did enjoy all of my teachers, all of them were great human beings. The school's departments and structures are very pleasant, to be around them. The subjects and lectures were really fun to study.

The personal at the University are arrogant and not personable.

Clean campus yet unsafe and not inclusive for students who are not liberal/socialist in nature.

I switched majors from Computer Science to EPS about a year ago, and the experience that I've had at UNM has drastically changed. The academic advisors I had as a CS student gave me incorrect information at times (leading me to take an unnecessary class) and weren't nearly as responsive as the advisors I've had since switching. I believe the smaller programs like EPS have far more compassionate staff and faculty, and the larger programs like CS lack interpersonal connections between staff/faculty and students.

I don't feel safe on campus

I am very thankful for the opportunity given along with all the help from professors, TRIO services, advisors, and nursing program staff towards my academic success. I assist at the Gallup campus and I have only come across help to reach my goals, especially because it had been over 15 years since I had assisted a university. Being a first-generation, nontraditional student, I have felt welcomed and helped every step of the way. Prompt responses, and directing me to the correct person, is for me the best experience any student can be grateful for. All staff is willing to take that extra step to make sure I am helped and my questions are being answered, means a lot. I can say Gallup Campus is the BEST!

Not all faculty are created equal. In the above question, "Faculty who teach provide helpful instruction," it is assumed that faculty are actually teaching. There are courses where the faculty member posts presentations with vague information, makes reading assignments from a book or other reading materials, and then just answers

questions through the portal. That's not really teaching, but similar to a correspondence course. There are some students who are ok with this, but I don't think these faculty should be paid the same as other faculty who are truly invested in real teaching.

This is not a safe environment. There needs to be police presence, and security cameras that are operational and monitored. The HR department discriminates against me because I am white.

I am generally satisfied with my decision to return to school. Although, the degree requirements are less than modular and as a nontraditional student, some but not many accommodations are made for individuals in some circumstances. The financial aid process and guidelines are far less than accommodating for nontraditional student, but to my understanding, this is beyond the university's control. My time with the university has been satisfying.

I'm very concerned about safety. It seems like there's always a Lobo Alert informing us of a crime on campus. Additionally, I know people who have had their bikes, backpacks, and cars stolen on campus. Security needs to be better.

The University is not student focused. Student parking does not provide acceptable access to the campus. The rates at paid parking lots were already expensive and increase recently. There are many fees above the tuition and fees that are advertised. Most teachers engage students and seek the best outcome for the student. Others teachers, although knowledgeable, obviously care more about their individual advancement than the advancement of students or their industry.

It would be very helpful, if there were more options for advising or help outside of the normal business hours. As a fulltime student and working full time, I either have to call out of work or skip class to get help.

There have been multiple times when professors have stood me up- giving no notice- for meetings we have together. In these situations, because of the power dynamic, it is hard to know how to respond and communicate with them. My time is also valuable. Professors should be held accountable for their interactions with students.

UNM has allowed me to meet and engage with people I otherwise would have never met with similar interests and values even though our majors differ. This allows us to share ideas with different perspectives.

This school is a disappointment! I transferred excited to learn and grow in my home state and the advisor Lynn Connor was always difficult to reach and never any help, always rude!! The financial aid department never made any sense when it came to my funding and costs. The professors some are great but a majority are no help to their students and just complain about things that waste students time, the school also doesn't offer flexibility for classes. The worst part is the computer science department had funds donated to them for students and they didn't want to donate a dollar to help SWE members go to a conference to represent UNM and our department.

When I had health complications, I received help from the school and was able to get the support I needed to keep going with my education.

Some of the professors don't teach well and give exams that are too out of their teaching range

The safety issue at UNM has a huge impact on my well-being academically and mentally and should be the top issue being addressed at UNM.

As graduate students, the university bleeds us dry. We are overworked and under-compensated. Our president is a joke and would rather spend hundreds of thousands on lawyers to prevent compensating us more, and provide more funding, and better insurance. I have friends who put off potentially life-changing treatments because we're so poor. None of the grad students from other depts, including my own, are properly trained to be teaching or researching. Our professors shrug and blame admin. This whole institution is pathetic and I don't even have hope it

could be reformed.

I would like to see curriculum that doesn't make students go against their religious beliefs. I understand that sometimes things will be taught that will make a student think differently about certain things but when a question is asked that is on a test that makes you agree to something you do not believe in is asked it is forced upon a student to answer something they don't believe in because they don't want to lose points. I don't think this is fair.

The school is incredibly greedy with the amount we pay in fees and the amount we pay for parking. The parking is not near the school but it is hundreds of dollars and it is always in an unsafe area. The school security and police force is a joke and the school constantly has homeless people wandering the campus. There is no where safe to be at UNM.

It is the most helpful school. I will never stop talking about this school's commitment to the success and general wellbeing of their students. Best school in America, in my opinion.

Online courses are confusing, particularly Canvas, there doesn't seem to be any standard format between courses. The instructors really don't seem to be comfortable with Canvas. Instructions are confusing and communication is lacking. I usually contact tech support for help first before the instructor. This term I sent three messages to the instructor, two were email, one through messages on Canvas, never received a reply... Honestly, in my opinion Canvas needs a standard format and online instructors need training on the system. I tried to get help with Canvas after 5pm and was re-directed to a third party, who couldn't help me with a basic question ?? Student should not be sent to a third party because it is after 5pm.

I am a grad student within Anderson working on my MS in Project Management and 9/10 times the professors, TAs and lecturers are completely incompetent. A full audit of the Anderson School of Management is needed and a full overhaul of who is teaching classes needs to be taken.

The university is underfunded, faculty and graduate students are overworked and under compensated.

UNM is highly disorganized when it comes to graduate assistantship contracts to the point where I started looking at other schools. I am finding out that in addition to the disorganization that a lot of schools are offering me better assistantships as well as summer pay.

The parking situation is unnecessarily expensive for the lack of close proximity options provided.

I am a retired professor taking mostly humanities classes. The classes I've taken have been the worst teaching I've ever encountered. My first history class, I had to go to the chair in the 6th week to get the prof to provide a syllabus for the class. In the philosophy dept, classes that are described as "graduate seminar" are straight lecture. In the last class I took, one paper was the only graded assignment and the only feedback on that paper was an email sent to the entire class saying how much he enjoyed reading them. In another class, all grading was done by a graduate student who told me that he received no instruction on how to grade papers or the criteria they were to be graded on.

The mental health facilities at UNM do not accommodate the needs of students.

UNM has a horrible support for students. Money is used to improve buildings for athletes and the highest earning faculty only. The rest of us have to deal subpar working and learning conditions. The cost continues to go up, but the system gets worse.

I had an excellent undergraduate experience at UNM. My graduate experience has been incredibly difficult at this school. Beyond the fact that graduate education traps grad workers into a space where they are not paid enough to live in this city, I have had a difficult time making significant progress to finishing my PhD because of my teaching

load and also because of a lack of support in structuring, organizing, and actually completing my dissertation. There is very little information shared -- at least in my experience -- about how to succeed in this final step of a PhD in an efficient manner. I have had to hire outside help to get the assistance I need, so it's unclear to me what my university tuition is used for as a grad student.

Distance, online, or courses offered after 4pm are not regularly offered, and required courses for both the School of Engineering and the Computer Science department are not easily available to students who work full time. Course offerings are limited in terms of the times available and days offered, with little to no flexibility. Additionally, the School of Engineering and the Computer Science department are severely understaffed when it comes to student advising and administrative assistance and questions. Issues that could easily be resolved in a day often take several days if not weeks to resolve.

The cost of parking at main campus is horrid, especially for students who live in rural areas, and have no choice but to drive in. Gas is already costly. Having a place to park is not a matter of convenience, but one of necessity, for rural students.

The University of New Mexico School of Law is not very student oriented. Students often find their requests and advocacy falling on deaf ears. The law school administration typically blames their shortcomings on main campus and washes their hands of any potential responsibility. The law school claims to be one of the best campuses for diversity, that is not really the case. Many students of color feel the administration does little to nothing to make students feel safe and to offer opportunities for students of color. There also seems to be a lack of cultural competency among the administration, specifically in the ability to handle situations where a student makes racist remarks to another and makes the student feel unsafe.

I don't like that I'm forced to decide between being vaccinated and going to school

required courses are not offered often enough for me to take them in 4-year timeframe

Do NOT tell students on Lottery that their last semester is free. It is not. The tuition is covered but any extra fees aren't. Be clear. Additionally, course materials for art courses are incredibly expensive and sometimes irrational (why do we need India ink for painting and drawing I when we used it twice?). Paying for, and suffering through working and school has been the worst experience of my life. College doesn't feel like a not-for-profit place, it feels like the university is benefiting from my poverty. Don't make grad student teach entry level courses, and let people test out of basic English. Some of us already know how to build a website and write a thesis, these classes are redundant and just cost money for no reason.

I am in Anderson School of Management, within Anderson many students lack the help/support/knowledge they need from their advisor, many of our advisors are not knowledgeable about the degree requirements and do not offer appropriate suggestions. I joined the accounting program a year ago and am graduating in May 2023, when I met with my advisor in spring 2022 I talked about the classes necessary to obtain the CPA license, my advisor failed to mention an additional undergrad course that would give me the 30 credit hours of accounting courses needed for the CPA and only recommended grad school, my advisor was supposedly unaware of this course. It also is only offered in fall. Anderson advisors need more resources/education on the courses

The financial aid office is unreliable because they took money away from my aid package. Thankfully I didn't owe anything even after they took money away but I consider this experience theft.

They need more of the online classes available. Some of the 300 and 400 classes are only available in person which makes it hard if you work during the day.

CE department needs to have better help for graduate and international students. The current staff overlooking graduate students is not very helpful nor very knowledgeable of what they can and cannot do hurting opportunities

especially for international students.

I am a non-degree, 85 year-old BSEE degree recipient 1959 from UNM and a Ph.D. recipient 1964 from Stanford. In retirement I audit a class each semester for better knowledge of topics for which engineering left no time decades ago. The state of New Mexico has a law permitting those residents age 65 and older to take classes for \$5 per credit hour. It does help keep us geriatrics off the streets & highways & out of trouble. :-)

The University does not provide easily accesible tuition and fee breakdown.

For what it's worth, I doubt my experience would be very different if I was in another school. Most schools are just not set up well in my opinion and have to follow very dated and somewhat useless standards which hampers my college experience significantly.

Group projects are extremely difficult (Capstone) Students do not work the same hours, have the same availability, family needs, or goals. When we work in professional settings we have given times to meet for a project- school is not the same. The program i started is not the same i currently am in, many faculty have left, leaving students inquiring the strength of the program.

I don't like having to pay so much for parking and still have to worry about people vandalizing my vehicle it's a real bummer cleaning off soda, eggs and heroin needles.

The University of New Mexico does not prioritize the well-beings of students, faculty, and staff. The university has taken various actions that demonstrate its lack of concern, such as allowing white supremacist speakers onto campus, encouraging state police to incite violence onto peaceful protesters, presenting unnecessary barriers against graduate workers' and faculty's union efforts, and forcing unsafe working conditions onto custodial workers. Tuition and fees continue to increase with no improvements within the university to justify these rising costs. The University of New Mexico should be ashamed of actions that the institution has taken against the university community and should reevaluate how to better serve its student body.

The academic environment and experiences at UNM have been absolutely invaluable. The departmental programs and professors are supportive, engaging, and wonderful assets to the university. The administration, on the other hand, has proven to be unsupportive, dismissive, and sometimes blatantly rude and disrespectful to the student body as a whole. They inflate their salaries while students work multiple jobs to pay rent and feed themselves. They say they support diversity and student excellence but their actions do not correspond with these actions. I love UNM for the academics but see much to be desired in how the administration engages with the student body and where their values are.

I lost a \$5,000 scholarship due to UNM cancelling courses that were required for my MBA Marketing concentration.

I think more needs to be done on mental health support with all of the emergency notifications we get. Also while they got their first contract this semester, the graduate students are still incredibly underpaid for the work they're doing. The university says it's proud of the research it does but then doesn't want to pay RAs a decent wage.

I have taken at least one course where the instructor was not familiar with course subject and was learning along with the students. This course was required for my major and a prerequisite for many other required courses. When the instructor asked to switch to teach a course he was familiar with and could teach well, he was denied. I have also had a lot of problems with courses, especially required courses, not having enough available seats and/or only being offered certain semesters.

My opinion was based on my experience in Civil Engineering department. For undergraduate courses specially in [...] there are less than two capable professors that are able to teach. Most of the courses are taught by [...] that does

not have the experience and knowledge to teach.

The audit grade option should be available upon registration and not require paperwork that must be signed by instructor and returned to records office.

I have been following the delay tactics that the school has employed to frustrate my complaint against a professor who made discriminatory comment on my Packback discussion submission. His comment was the beginning of my problem in his class. He ended up failing me in the class. But I am optimistic that by the grace of God I shall get justice in this matter no matter how long it takes. The professor forget history so fast and thinks everyone else does. He believes that he can hid under his social status as a South African to think that my opinion doesn't count. However, in my discussion with the department chair on this matter, he told me that there is "no right and wrong answer".

The instructors for my course are often incredible at teaching me the material. Sometimes, most often with graduate students, it feels as if my instructors do not know enough about the material, and do not care about teaching the course well. Most of my bad experiences have been in the Communication and Journalism department. The English, Education, and LLSS departments have been consistently excellent, however.

Miscommunication of graduation requirements, assistantship opportunities, and a general lack of support has caused me to prolong my program by an entire year. I would not recommend this program or university to anyone.

There are issues facing graduate students of color and graduate student parents when it comes to engaging with faculty "advisors". In my program at UNM I have had vastly different experiences working within different departments. There have been instances of harassment, there has been discrimination against students of color and student parents and there is no outlet for graduate students seeking help because we fear for our funding.

The content of this program has little to do with real world planning and did not prepare me to enter the workforce as a professional. The program charges extra as it is advertised as a "professional program" but does not fulfill those obligations or prepare students for professional planning. Many courses are combined grad and undergrad but are taught at the undergrad level which is greatly diminishes the graduate experience. Grad students have to pay extra for these classes but the course content is undergrad level.

The professors are fantastic. It's the administrative portions that fall short. I had questions about a graduation program that I emailed in October and didn't hear back until 3 days before applications were due. The institution is about money and not the success of their students

The ability to complete a graduate degree online after my normal work hours has been the only reason I have gone back to school. I think we need to have more opportunities like this!

Even with the recent raise, grad worker compensation is so low, especially compared to rising costs of living, that it's difficult for me to make ends meet, and this even while I'm hustling to get whatever work I can on the side. It takes a toll on my teaching, research, and health. I love my program, but this is such a huge problem that I cannot justify considering UNM for my PhD (I am a current MA student), regardless of what other PhD programs I do or don't get into.

I am the only black graduate student in the [...] when I first came to UNM in Fall 2021, and this was a fact that I was not told about when I accepted my spot as a PhD student. My experience at UNM has been overall dissatisfactory because of the amount of work I have to do as a TA and the administrative staff in the [...] department. I have had two incidents where I needed to complain about members in my cohort treating me differently (treatment I outlined as based on race). I no longer go to the [...] department to use my office or speak to administrative staff as a result of these incidents and of biased behavior towards the other students. It has been horrific for me as a black student

in the [...] department.

There are laboratories assistant who are reluctant in pursuing their job to assist students

This school has allowed me to achieve a level of education and success that I have previously believed was not in my capacity. The lengths my instructors take to ensure I have the tools I need is commendable. We need more schools like UNM that consider all the factors that lead us to a successful higher education.

Better evening lighting and UNMPD security would make me feel safer on campus. Please add security in parking garages/lots. If there are people paid to ticket cars, there should be people paid to protect civilians and their vehicles as well.

There are many times I do not feel safe on campus. Bus system is a mess. "Where's my bus?" is not accurate majority of the time.

The school feels very unsafe, and it's honestly quite unsettling getting the messages and emails that something is happening again on campus. It makes it difficult for me to enjoy coming to school or being at my night classes.

Safety on and around campus and in student living centers continues to be a problem. Too often students receive alerts about people threatening others with guns, assaults on students or faculty from unknown persons, or incidents of robbery or similar crimes. I do not feel particularly safe on this campus.

Over 50% of my MSN courses were taught by the same person. This individual did not give timely feedback, frequently interrupted students during zoom classes, and was completely unapproachable.

The campus is really open to the public and we tend to see a lot of homeless people on campus and I don't feel safe at times knowing that anyone anywhere can be on campus. I really hope we could get more secure.

The process regarding a title IX violation needs to be evaluated by the administrative body of this university to make it less traumatic and drawn out. The investigative period and ultimately the way in which the hearings are held have no elements of trauma information.

I find it concerning that my tuition includes mandatory fees for school facilities and functions that I cannot attend because of my personal schedule, such as entry to sports events. As a low income student, I feel that we should be allowed to opt out of this opportunity. If I could afford to attend these events or had the time to do so, I'd just do it on my own.

I think that the problem with the UNM is that UNM does not have a goal to be instructive in the state of New Mexico, so this results in low quality graduate degree and graduate students who do not know how they can finish their work. I think that the projects here should be introduced based on the need of New Mexico and encourage the students to participate in the progress of this state. However, we can see that instead of providing supports UNM is making obstacles like one that I experienced. For me, the role of UNM in getting 50 percent of external funding from a private company ruined everything. It is graduate students who are doing their best to finish the project but instead of encouraging them you are just like negative loads.

It appears that funding is not geared enough toward student education. Too much focus is being put on current issues, which indeed have an impact on us all however do not belong across the campus environment. I am pressured if not swayed to utilize pronouns in my classrooms and in electronic correspondence which I am not obliged to do, yet, by the university am highly and frequently encouraged to use. If in the event that I choose not disclose pronouns for my own personal beliefs I openly disclose myself as target for potential harassment and bullying. As shown before there have been events held on campus grounds where many have been strongly against;

had I attended those events I too could have been a victim like many others, that's wrong.

As a [...] student, I've been extremely disappointed in the changes and direction of the [...] over the last two years under [...]. The best programs offered have been destroyed, fellow students are very upset at the lack of course offerings, and information about course of study seems to be all over the place and constantly changing. The best staff and faculty have left in droves. I hope HED will focus on [...] and help get the school back on track.

I'm a bio major, and none of the 4 bio advisors that I talked with (and met with in their offices) informed me that I was actually a semester ahead due to transfer credits. They told me I would graduate in spring 2026 when I was actually going to graduate in 2025, which I feel is something that is very important to know and would've greatly impacted the decisions I made, yet I had no idea of this.

As a student who worked in different departments I can say, some departments are terrible and caused a deep regret for choosing UNM

I went to the on campus therapist for counseling and I sat there for 4 hours waiting to be seen while I saw 3 people come in for walk in be taken ahead of me

UNM has made it nearly impossible to work a full-time job and attend classes. The limited online classes make it hard to want to stay at this university.

The parking and transportation department is extremely unorganized, instructors often do not know their own material, workers often hang up on students who call with non academic questions. Tuition is absurd for what the school offers. School charges mandatory fees that don't pay for anything important

The curriculum feels dated and does not take appropriate measures to evolve with the times. In particular the entirety of the [...] courses were completely useless. Although the faculty were given repeated feedback they refused to adapt. The course was the final straw pushing myself to leave NM and more specifically UNM, not just because the course itself was antiquated, consumed too much time, and felt like it was just in place to stroke the ego of the course Director, but rather because it embodied all that is wrong with un. Faculty have too much power and as a result significant change to the curriculum are unreasonably challenging to commence. There is a consistent sense of stagnation at the school .

The crime situation at UNM is absolutely ridiculous. There are all kinds of assaults occurring daily, there have been fatal shootings, and car theft is through the roof. I feel very unsafe at all hours of the day on campus. I am a second semester junior and have never seen security walking the campus. Security will drive around the campus, but is not visible nor identifiable if walking around campus. I feel so unsafe on campus that I have opted not to go at all and instead take all online courses. These horrible crimes take place on campus and the schools only reaction is to "investigate" the crime and never again inform the student body on the proceedings. In one case, there was a gun pulled on campus and the individual was simply banned.

Certain classes were helpful. Others less so. Those professors did not teach anything practical or real-world applicable and gave A's for effort at a masters' level. Seem more concern about checking boxes and rates (passing and retention rates) than critical thinking and development. Disappointing experience and lack of valuable response from staff and faculty upon grievance.

I feel that my current program has been excellent! The faculty are responsive, supportive, and professional. However, in a previous program at UNM, I did not have the same experience. My professors were not supportive or responsive. They did not help me understand the program requirements or reach out. All communication was always initiated by me. My current advisor checks in regularly.

Most in-person classes require online discussion forums. This is not helpful to my learning in anyway, shape, or

form. These online discussions are perfectly acceptable for online classes, but for in-person classes they are a complete waste of time. If the class is in-person, then discussions should be made in class.

The financial aid office is not equipped with the right training to be able to answer student questions or guide a student and help them find a solution. Most of the times they are rude and just want to move on to the next person. They lack empathy and most importantly they act like any question is a burden for them and any extra work they might have to do is just way to much (for example if they need to print a form for the student to sign they immediately give you attitude about it)

I would prefer a shuttle to come downtown for the 10 am train. The city buses are filthy and dangerous.

Attending UNM is one of the best experiences I ever had. I joined UNM family as an international graduate student and arrived to the campus nothing but a working brain and a hardworking attitude and UNM gave me everything. I was able to work as a fulltime staff at UNM to advance my career and decide to go back to complete my PhD and UNM made it so accessible to fulfil my dreams. I am so happy and proud to be part of the UNM legacy and hundreds and thousands whose lives are changed by attending UNM. There's no other place I rather be than contributing to the school and state that allowed my growth. East or west, UNM is the best!

During 2020 and 2021 and spring 2022 my advisor did not answer my emails and it lead me to be moms informed about nursing prerequisites. I have now had to take extra classes while in the nursing program that I could have taken before I was in it. I believe that my advisor left unmc and no replacement was found, leading to no guideline. She also did not answer her email. At this time the Nurseing Program also did not have an advisor.

Seeking self help can be in issue. Faculty are available for office hours. I have been getting great support from PNMGC, peer tutoring, and mentoring from faculty.

Tuition and fees for graduate levels courses are increasingly unaffordable; especially in this climate of increasing prices on everything. I'm a non-traditional graduate student who works full time and pays full tuition and fees (some on organizations I don't even participate in).

UNM needs to pay graduate students a living wage. We are paid poverty level wages and expected to do the work of faculty members. We do not have dental or vision coverage and we can be crippled with debt if a medical, dental, or vision emergency were to arise with zero support from the university that we hold up through our work.

The increase in crime, especially gun related crimes in the dorms have been concerning. UNM needs to find a creative solution to vet students and ensure firearms are not being permitted on campus. UNM is already located in a not so safe area of Albuquerque. I think student, staff and faculty safety should be a top priority for UNM leadership moving forward. In regard to the academic side of things, I think UNM has done an excellent job in providing great academic programs for students.

They do not allow you to advance you to higher math course although you can prove you already learned the needed things for a certain class.

Probably the most unsafe school in the country. Academics, fantastic. Physically, I got notifications regularly about physical violence taking place on or immediately around the school. 0/10 recommendation for attending in person.

The faculty at UNM are among the warmest, kindest, and most knowledgeable people I have ever met. I would recommend UNM to anyone looking for a personalized education that involves co-learning, collaboration, and community engagement.

The lack of availability of classes that follow the online accelerated course schedule (such as upper division humanities courses and ample sections of Anderson core and elective courses) is disappointing and discouraging. If

UNM is going to advertise a program that is more convenient for those who work full time, follow through with enough resources for the students. Increasing communication ease with advisors would be helpful as well.

I absolutely love it at UNM! I am so grateful to go here every day and absolutely love the talented faculty in my program. The opportunities I have received are unmatched.

I wish student voice was incorporated in program planning & development

I've loved attending UNM. I graduated in 2020 with a BA in Environmental Planning & Design and I cannot speak highly enough of the program and the community. I am now at the law school and, once more, have only the utmost gratitude for my professors and the faculty and overall feelings of warmth for this school.

There are "instructors" in the MAACT program who are not performing at the level one would expect. They are not engaged, unresponsive and expect students to behave in a certain manner while completely ignoring those guidelines themselves.

The school is a bastion of liberalism and left wing indoctrination.

I enjoyed my time at UNM and became heavily involved in research in the Geography and Environmental Studies department.

Stop saying the scholarships are supposed to cover the tuition when they don't

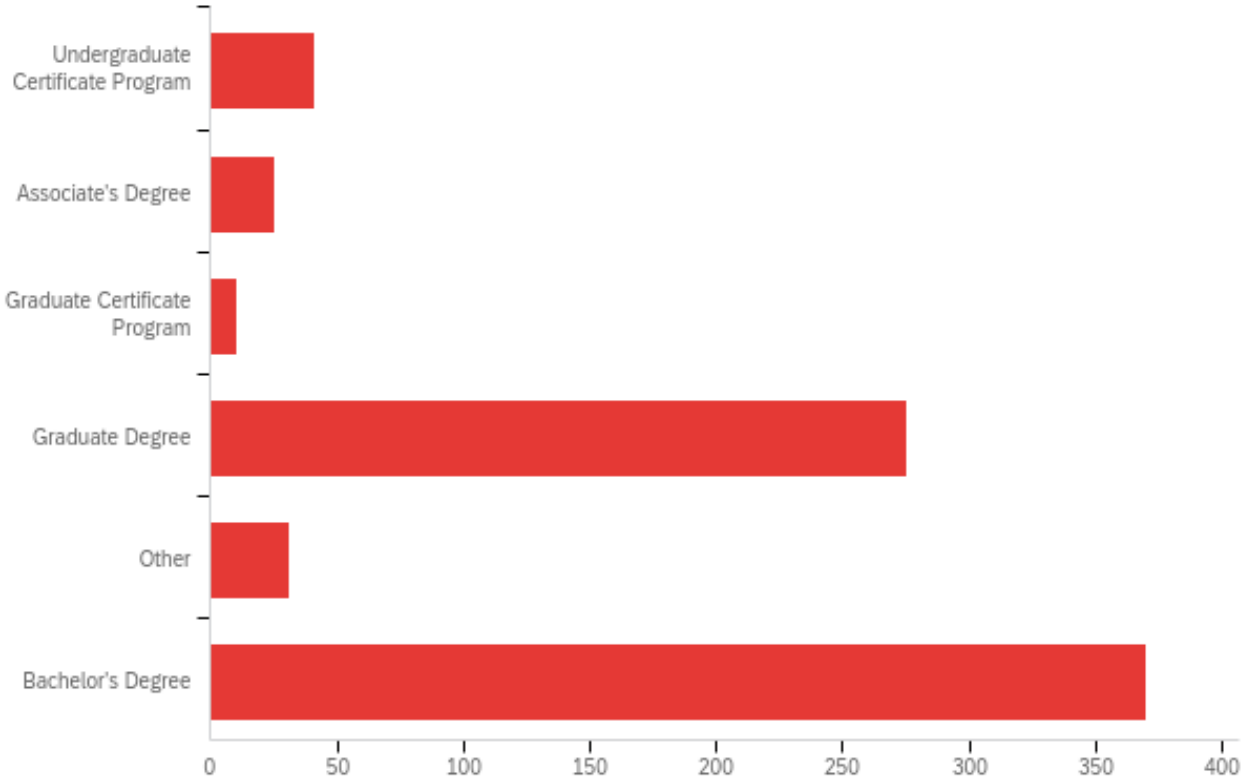
Online courses should be an option even if you live in Albuquerque. Not everyone can get all the way to the campus when you have a job elsewhere.

I've had three professors at this University who were incredible, and I've had two who were so awful I wouldn't recommend them to anyone. The rest have been okay.

UNM is extremely hard to get ahold of and when I do, it's usually after the situation has already passed. On top of this, as a student with a 3.9+ GPA, I'm not getting any scholarships because UNM doesn't want to.

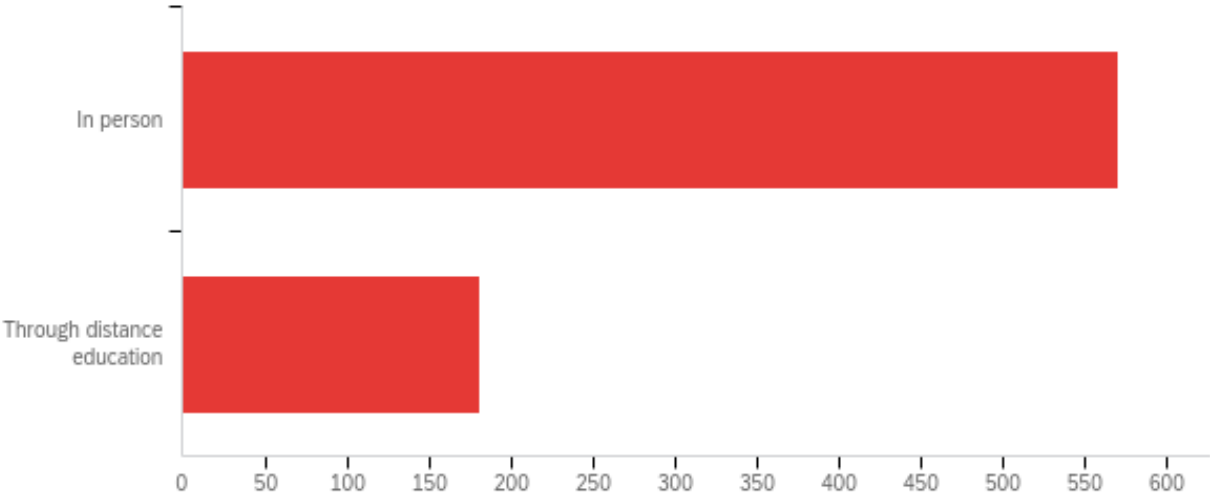
Professors are great. School administration and the board are awful.

What academic program are you currently enrolled in?



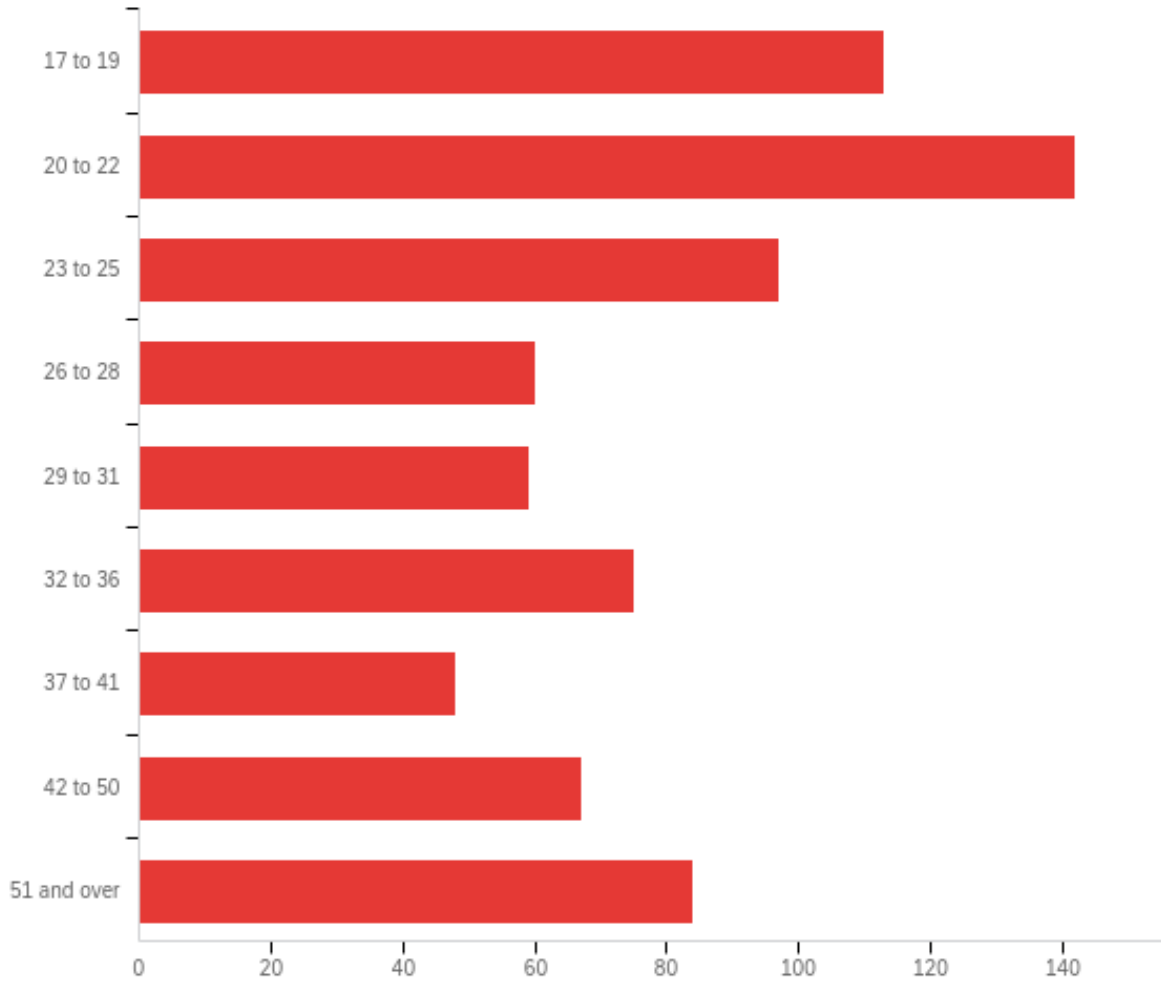
Answer	%	Count
Undergraduate Certificate Program	5.45%	41
Associate's Degree	3.32%	25
Graduate Certificate Program	1.33%	10
Graduate Degree	36.57%	275
Other	4.12%	31
Bachelor's Degree	49.20%	370
Total	100%	752

How do you primarily take classes at your school?



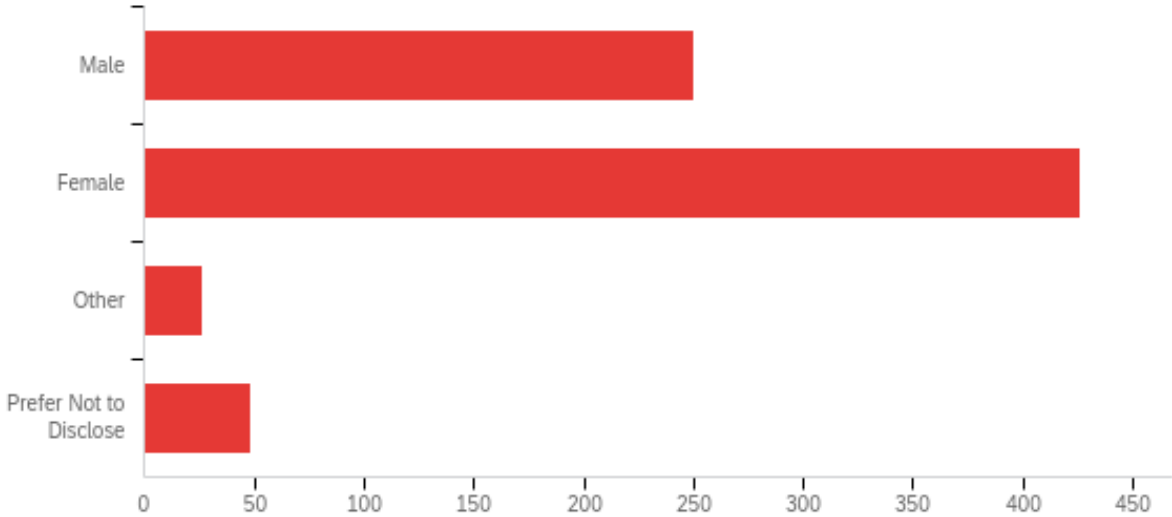
Answer	%	Count
In person	75.90%	570
Through distance education	24.10%	181
Total	100%	751

What is your current age?



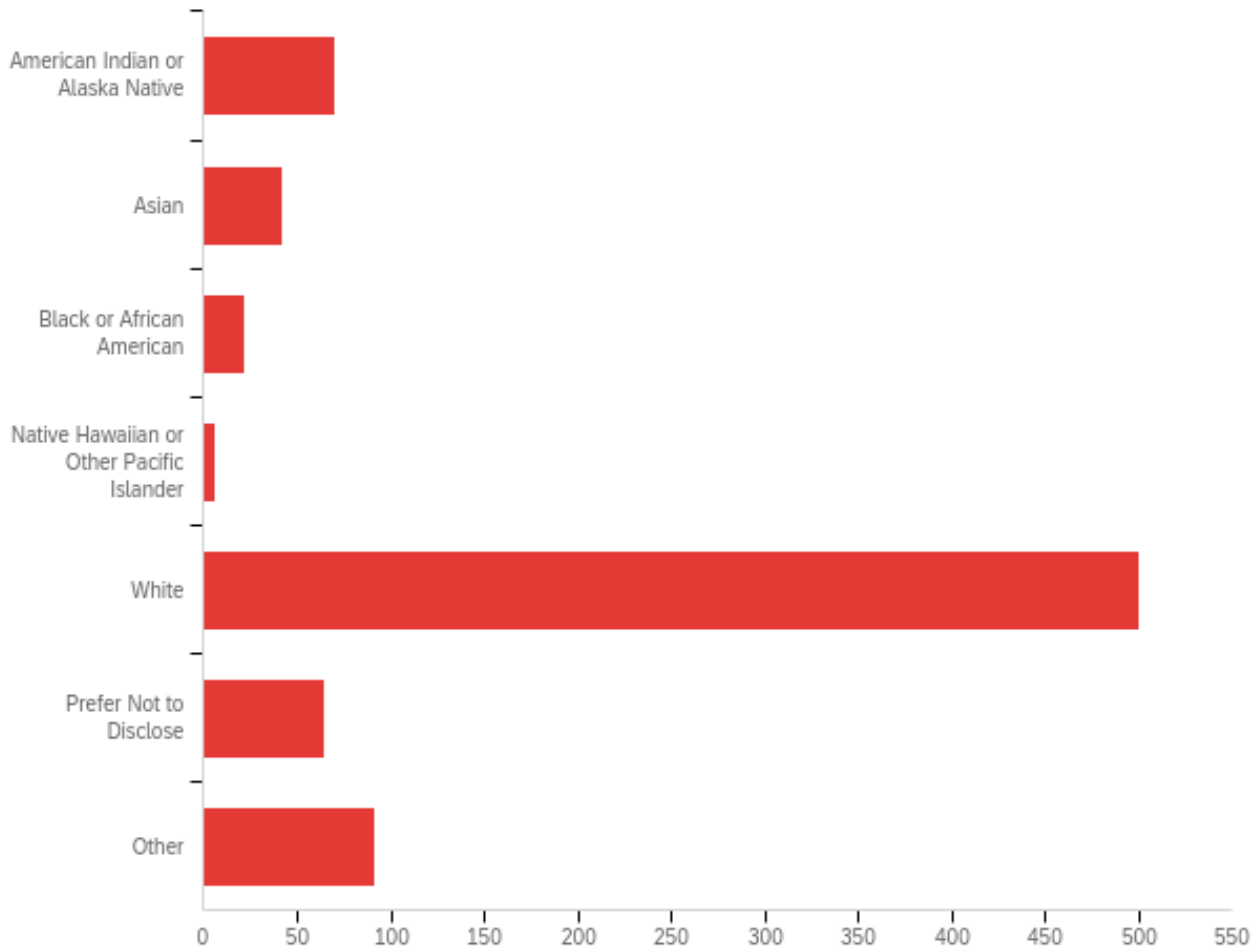
Answer	%	Count
17 to 19	15.17%	113
20 to 22	19.06%	142
23 to 25	13.02%	97
26 to 28	8.05%	60
29 to 31	7.92%	59
32 to 36	10.07%	75
37 to 41	6.44%	48
42 to 50	8.99%	67
51 and over	11.28%	84
Total	100%	745

What is your gender?



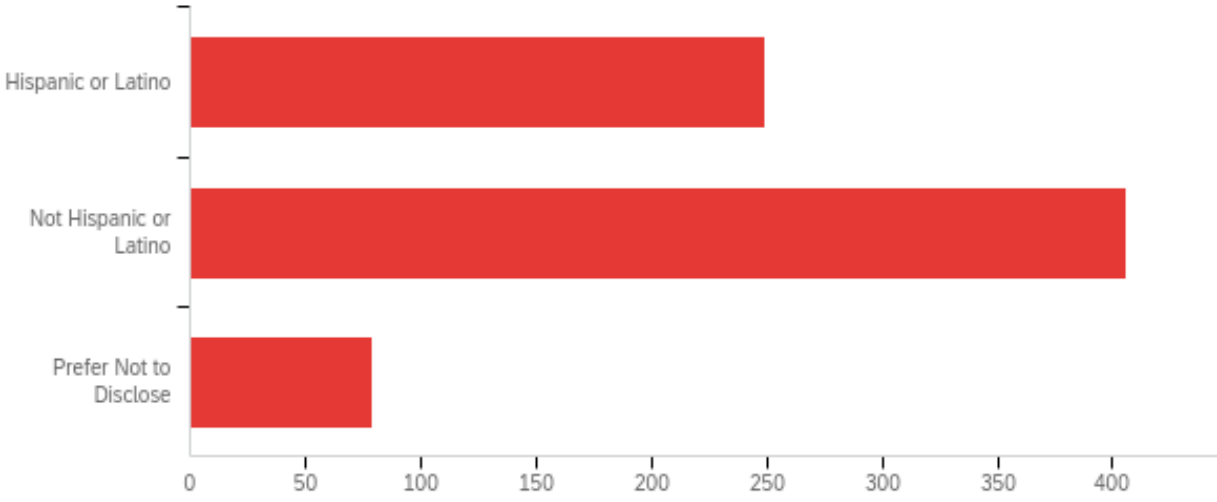
Answer	%	Count
Male	33.33%	250
Female	56.80%	426
Other	3.47%	26
Prefer Not to Disclose	6.40%	48
Total	100%	750

What is your race? (choose all that apply)



Answer	%	Count
American Indian or Alaska Native	8.79%	70
Asian	5.28%	42
Black or African American	2.76%	22
Native Hawaiian or Other Pacific Islander	0.75%	6
White	62.81%	500
Prefer Not to Disclose	8.17%	65
Other	11.43%	91
Total	100%	796

What is your ethnicity?



Answer	%	Count
Hispanic or Latino	33.92%	249
Not Hispanic or Latino	55.31%	406
Prefer Not to Disclose	10.76%	79
Total	100%	734